

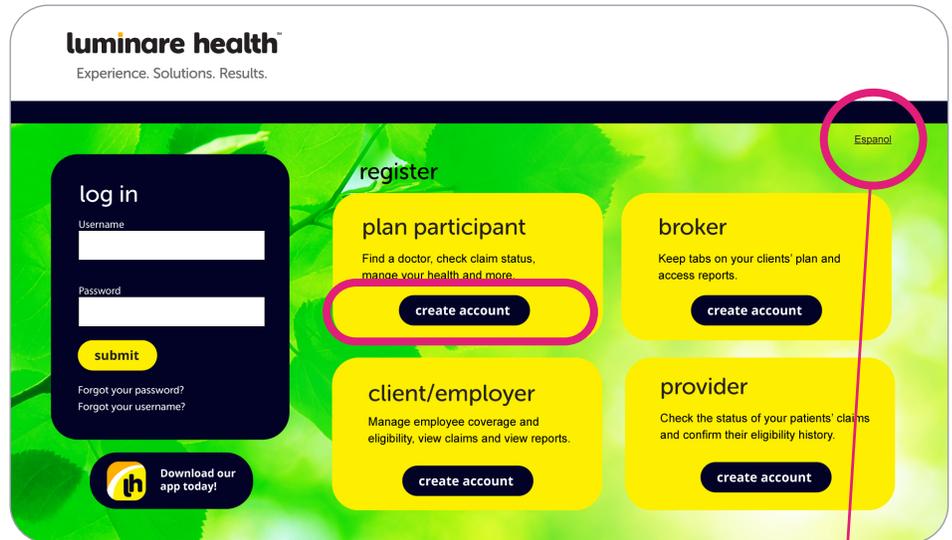


# A Member's Guide To Registering on [myLuminareHealth.com](https://myLuminareHealth.com)

# To register as a member on myLuminareHealth.com for the first time, you will need to follow these steps:

## Step One: Create an Account

Go to myLuminareHealth.com and select the **Create Your Account** button under the Participant section. Each plan member will need to create their own account.



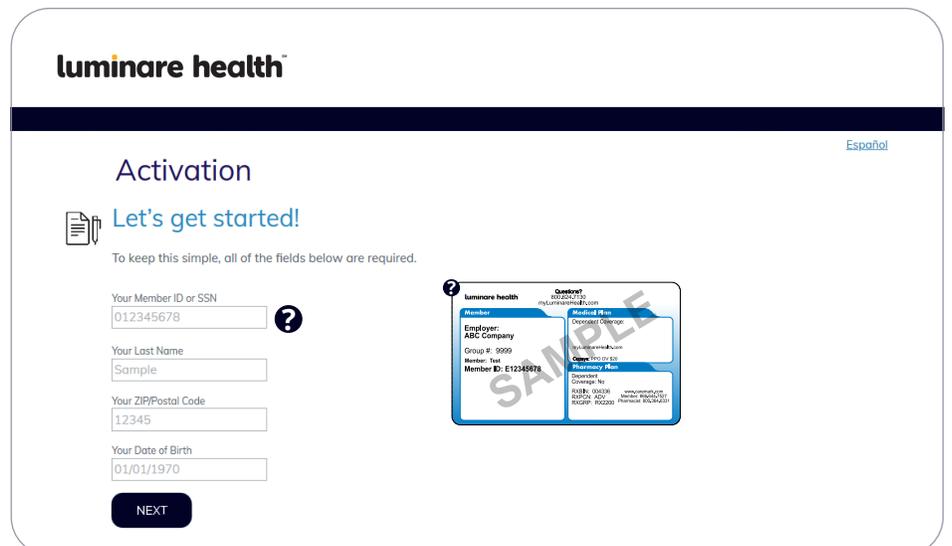
Also available in Spanish.



**Note:** If at any time, you forget your username or password, you can select the appropriate link under the login button on the home page, and then follow the prompts.

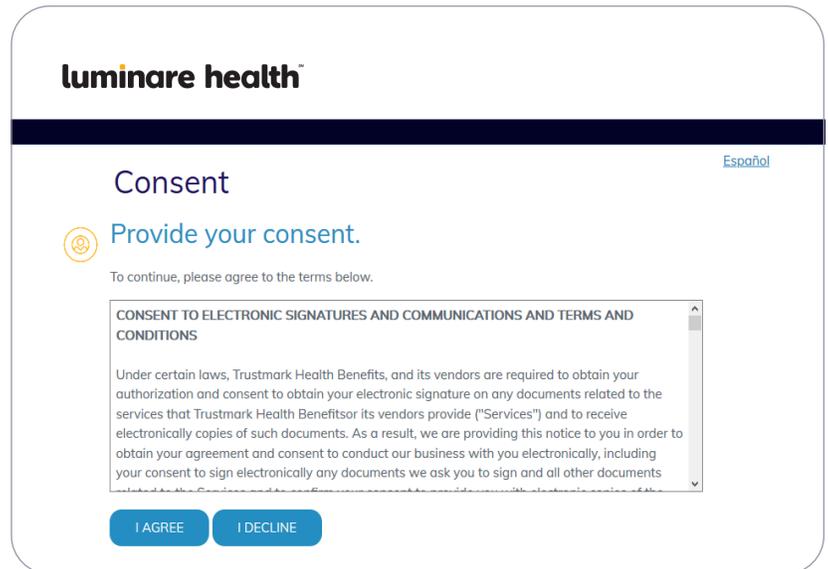
## Step Two: Activation

- Enter the required fields with information from your ID card.
- Click **Next**.



## Step Three: Provide Your Consent

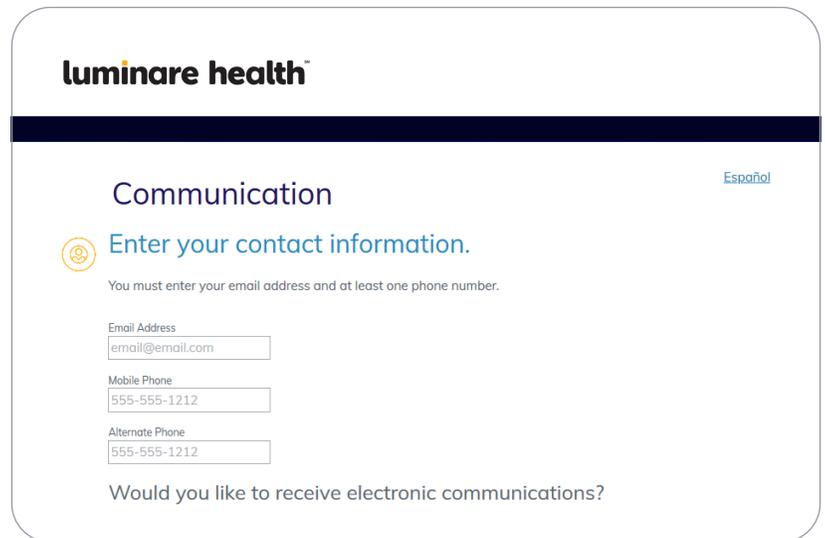
Click "I agree" to accept the consent to electronic signatures and communications and terms and conditions.



The screenshot shows the 'luminare health' logo at the top left. Below it is a dark blue header bar. The main content area is titled 'Consent' in blue, with a 'Español' link in the top right corner. A yellow icon with a speech bubble and a checkmark is next to the heading 'Provide your consent.' Below this is the instruction: 'To continue, please agree to the terms below.' A scrollable text box contains the following text: 'CONSENT TO ELECTRONIC SIGNATURES AND COMMUNICATIONS AND TERMS AND CONDITIONS' followed by a paragraph: 'Under certain laws, Trustmark Health Benefits, and its vendors are required to obtain your authorization and consent to obtain your electronic signature on any documents related to the services that Trustmark Health Benefits or its vendors provide ("Services") and to receive electronically copies of such documents. As a result, we are providing this notice to you in order to obtain your agreement and consent to conduct our business with you electronically, including your consent to sign electronically any documents we ask you to sign and all other documents'. At the bottom of the scroll box are two buttons: 'I AGREE' and 'I DECLINE'.

## Step Four: Contact Information

Enter your contact information in the fields below. You must enter your email address and at least one phone number.

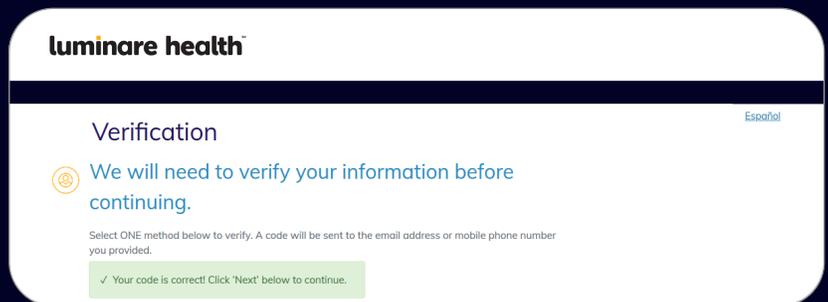
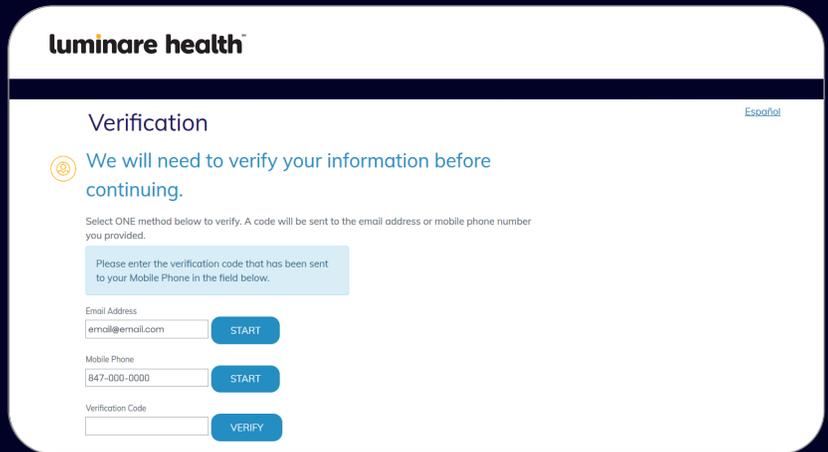
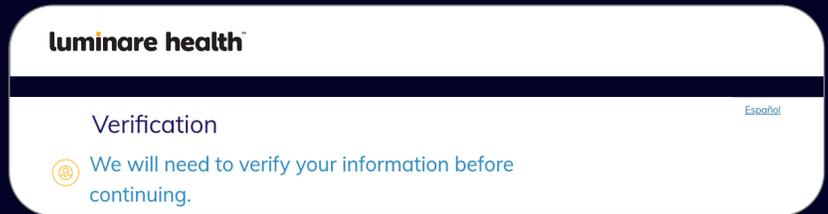


The screenshot shows the 'luminare health' logo at the top left. Below it is a dark blue header bar. The main content area is titled 'Communication' in blue, with a 'Español' link in the top right corner. A yellow icon with a speech bubble and a checkmark is next to the heading 'Enter your contact information.' Below this is the instruction: 'You must enter your email address and at least one phone number.' There are three input fields: 'Email Address' with the placeholder 'email@email.com', 'Mobile Phone' with the placeholder '555-555-1212', and 'Alternate Phone' with the placeholder '555-555-1212'. At the bottom, there is a question: 'Would you like to receive electronic communications?'.



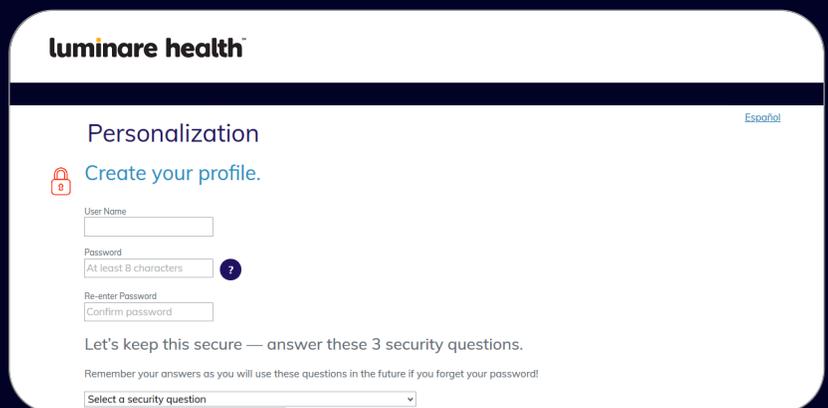
# Step Five: Verification

- a. Click "Start" next to the communication method you would like to verify and a code will be sent to the email address or mobile phone number you provided.
- b. Enter the verification code in the indicated field.
- c. Click "Next" to continue



# Step Six: Personalization

Create your profile by choosing a user name and password. Answer three security questions and click "Next."



Once you're registered on this site, please be sure to bookmark it as a favorite, and return directly to myLuminareHealth.com for all future visits.