



A Member's Guide To Registering on myLuminareHealth.com

Step One: Create an Account

The screenshot shows the Luminare Health website interface. At the top, the logo "luminare health" is displayed with the tagline "Experience. Solutions. Results." below it. The main navigation bar includes a "log in" button and a "register" button. The "register" button is highlighted with a red circle. Below the navigation bar, there are four main sections: "log in", "plan participant", "broker", and "provider". Each section contains a description of the service and a "create account" button. The "log in" section includes fields for "Username" and "Password", a "submit" button, and links for "Forgot your password?" and "Forgot your username?". The "plan participant" section describes checking claim status and managing health, with a "create account" button highlighted by a red circle. The "broker" section describes keeping tabs on clients' plans and access reports, with a "create account" button. The "provider" section describes checking the status of patients' claims and confirming eligibility history, with a "create account" button. At the bottom left, there is a "Download our app today!" button with an app icon. A red line connects the "register" button to the "create account" button in the "plan participant" section.

Iniciar sesión

Nombre de usuario

Contraseña

ENVIAR

[¿Olvidó su contraseña?](#)
[¿Olvidó su nombre de usuario?](#)

Registrarse



Integrante

Busque un médico, verifique el estado de sus reclamos, administre su salud y mucho más.

CREE SU CUENTA



Agente

Esté al tanto de los planes de sus clientes y acceda a los informes.

CREE SU CUENTA



Empleador/Cliente

Administre la cobertura y elegibilidad de sus empleados, vea los reclamos e informes.

CREE SU CUENTA



Proveedor

Verifique el estado de los reclamos de sus pacientes y confirme el historial de elegibilidad.

CREE SU CUENTA

Step Two: Activation

- luminare health

Español

Activation

Let's get started!

To keep this simple, all of the fields below are required.

My Member ID or SSN

012345678

?

My Last Name

Sample

My ZIP/Postal Code

12345

My Date of Birth

01/01/1970

NEXT

luminare health

Group # 9999
Member ID E12345678

Medical Plan

Decendent Coverage


Coverage To
E12345-00336
E12345-00336
E12345-00336

Step Three: Provide Your Consent

Click "I agree" to accept the consent to electronic signatures and communications and terms and conditions.

luminare health™

Consent [Español](#)

 **Provide your consent.**

To continue, please agree to the terms below.

CONSENT TO ELECTRONIC SIGNATURES AND COMMUNICATIONS AND TERMS AND CONDITIONS

Under certain laws, Trustmark Health Benefits, and its vendors are required to obtain your authorization and consent to obtain your electronic signature on any documents related to the services that Trustmark Health Benefits or its vendors provide ("Services") and to receive electronically copies of such documents. As a result, we are providing this notice to you in order to obtain your agreement and consent to conduct our business with you electronically, including your consent to sign electronically any documents we ask you to sign and all other documents

I AGREE


I DECLINE

Step Four: Contact Information

Enter your contact information in the fields below. You must enter your email address and at least one phone number.

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Communication [Español](#)

 **Enter your contact information.**

You must enter your email address and at least one phone number.

Email Address

email@email.com

Mobile Phone

555-555-1212

Alternate Phone

555-555-1212

Would you like to receive electronic communications?



Step Five: Verification

- Click "Start" next to the communication method you would like to verify and a code will be sent to the email address or mobile phone number you provided.
- Enter the verification code in the indicated field.
- Click "Next" to continue

The screenshot shows the Luminare Health logo at the top left. Below it, the word "Verification" is centered. To the right of "Verification" is a link that says "Español". Below "Verification" is a blue icon of a person with a checkmark and the text "We will need to verify your information before continuing."

The screenshot shows the Luminare Health logo at the top left. Below it, the word "Verification" is centered. To the right of "Verification" is a link that says "Español". Below "Verification" is a blue icon of a person with a checkmark and the text "We will need to verify your information before continuing." Below this is a message: "Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided." Below this is a blue box with the text: "Please enter the verification code that has been sent to your Mobile Phone in the field below." Below this are three input fields: "Email Address" with the value "email@email.com" and a "START" button, "Mobile Phone" with the value "847-000-0000" and a "START" button, and "Verification Code" with an empty field and a "VERIFY" button.

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Step Six: Personalization

Create your profile by choosing a user name and password. Answer three security questions and click "Next."

The screenshot shows the Luminare Health logo at the top left. Below it, the word "Personalization" is centered. To the right of "Personalization" is a link that says "Español". Below "Personalization" is a red icon of a padlock and the text "Create your profile." Below this are three input fields: "User Name", "Password" with the text "At least 8 characters" and a question mark icon, and "Re-enter Password" with the text "Confirm password". Below these fields is a message: "Let's keep this secure — answer these 3 security questions." Below this is a message: "Remember your answers as you will use these questions in the future if you forget your password!" Below this is a dropdown menu labeled "Select a security question".

Once you're registered on this site, please be sure to bookmark it as a favorite, and return directly to myLuminareHealth.com for all future visits.